

Dematic Support


 Joe Certo[Home](#) **Cases** [Contacts](#)Case **00031532**[Printable View](#)[« Back to List: Cases](#)**Case Detail**

Case Number 00031532

Previous Case ID  11039836Case Owner  Charles RapsonAccount Name Certo Brothers - West Seneca, NYContact Name  Ken CertoStatus  ClosedCategory  ElectricalPriority  4Priority Description  Intermittent Problems**Information**

Subject Having problems with Robots .

Description Having problems with Robots .

Resolution  eng. took care of this issue**System Information**

Date/Time Opened 7/20/2006 12:33 PM

Date/Time Closed 7/22/2006 6:27 AM

Created By Charles Rapson, 7/20/2006 12:33 PMLast Modified By Derek Camp, 1/22/2015 8:21 AM**Comments**

Comments

Public Comment	Name	Date Time
Ken called and stated when multiply robots will kill out the pallet and when the next one shows up it will not be regunised by the robot. They have to manual eject the pallet and induct it. I called project manger Larry and left a voicemail to call me back.	Charles Rapson	9/22/2014 9:04 AM
I called Ken after talking with Ron Kryslar and Ron wanted them to check the photoeyes. Ken stated he was on another call and wanted us to call him back	Charles Rapson	9/22/2014 9:04 AM
Talked with the engineers and he has ready worked on this with the site.	Charles Rapson	9/22/2014 9:04 AM

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