

Dematic Support

 Joe Certo[Home](#) **Cases** [Contacts](#)

Case

00031867

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Case Number 00031867

Previous Case ID  11040343Case Owner  Brown JohnAccount Name Certo Brothers - West Seneca, NYContact Name  John Maddigan (Maint)Status  ClosedCategory  ElectricalPriority  3Priority Description  System Operational**Information****Subject** panelview has lane 3 stuck in destination w/seq number 73. They can change it b**Description** panelview has lane 3 stuck in destination w/seq number 73. They can change it but it does not clear out after product moves thru area.**Resolution**  see journal**System Information****Date/Time Opened** 7/31/2006 5:32 AM**Date/Time Closed** 8/4/2006 5:49 AM**Created By** GearsCRM, 7/31/2006 5:32 AM**Last Modified By** Derek Camp, 1/22/2015 8:21 AM**Comments**

Comments

Public Comment	Name	Date Time
Tried vpn connection to cc6 but cabinet did not appear on network. Checked IP in program obtained from PMC and it was way different than those listed in the driver for the vpn connections to other cabinets. Contacted Chris Yoder to clarify the IP address to use and entered it into the vpn driver. It appears according to Chris that the destination and sequence # will stay as such until a new request is rec'd which won't happen until later tonight. John indicated that he was able complete the last few totes but had restart every ten feet because of jam faults. Chris is going to look into that and call me back.	GearsCRM	9/22/2014 8:59 AM
Chris Yoder reset touch screen data	GearsCRM	9/22/2014 8:59 AM

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