

Dematic Support


 Joe Certo[Home](#) **Cases** [Contacts](#)Case **00032018**[Printable View](#)[« Back to List: Cases](#)**Case Detail**

Case Number 00032018

Previous Case ID  11040604Case Owner  Watkins JeffreyAccount Name Certo Brothers - West Seneca, NYContact Name  Ken CertoStatus  ClosedCategory  ElectricalPriority  2Priority Description  System partially down**Information**

Subject Palletizer robot not picking up pallet from pallet dispenser

Description Palletizer robot not picking up pallet from pallet dispenser

Resolution  Customer repaired**System Information**

Date/Time Opened 8/3/2006 8:09 AM

Date/Time Closed 8/11/2006 4:27 AM

Created By GearsCRM, 8/3/2006 8:09 AMLast Modified By Derek Camp, 1/22/2015 8:21 AM**Comments**

## Comments

### Public Comment

### Name

### Date Time

Talked to Ron Kryger Cabinet 14 is the interface for the fanuc robots. Ron dialed in and said that there are no pallet requests called the site conferenced on John Maddigan he said that the problem was fixed and that they are not running right now.  
Ron said that sometimes the transfer car needs to be reset or the package present photo eye is blocked.  
Ron is working on getting cc14 program into pmc (cc2 thru cc9 are present)

GearsCRM 9/22/2014  
9:05 AM

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