

Dematic Support

 Joe Certo[Home](#) **Cases** [Contacts](#)Case   
**00032802**[Printable View](#)[« Back to List: Cases](#)**Case Detail**

Case Number 00032802

Previous Case ID Case Owner Account Name Certo Brothers - West Seneca, NYContact Name Charlie AgnelloStatus Category Priority Priority Description **Information**

Subject Has a problem with their T-car/pallet mover, its at robot 6, it won't find its p

Description Has a problem with their T-car/pallet mover, its at robot 6, it won't find its position to line up to the conveyor.

Resolution **System Information**

Date/Time Opened 8/25/2006 4:25 AM

Date/Time Closed 8/29/2006 10:00 AM

Created By David Pickel, 8/25/2006 4:25 AMLast Modified By Derek Camp, 1/22/2015 8:21 AM**Comments**

**Comments**

Public Comment	Name	Date Time
I conferenced in Ron Kryger, they discussed the issue. This is an empty pallet t-car. He walked him thru how to check the logic. Charlie says he is just the mechanic andd would like us to dial it up and see what happenned. Ron said he would and call Charlie back.	David Pickel	9/22/2014 9:04 AM
I called the site back to follow up, talked to Charlie, he says they got it fixed, a photo was out of whack.	David Pickel	9/22/2014 9:04 AM

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