

Dematic Support


 Joe Certo[Home](#) **Cases** [Contacts](#)Case **00032962**[Printable View](#)[« Back to List: Cases](#)**Case Detail**

Case Number 00032962

Previous Case ID  11042079Case Owner  Bobbie WilkersonAccount Name Certo Brothers - West Seneca, NYContact Name  Bill MillerStatus  ClosedCategory  ElectricalPriority  1Priority Description  System Down**Information**

Subject Can't get buffers #1-7 to release.

Description Can't get buffers #1-7 to release.

Resolution  After manually releasing the waves, the PLC started to run fine.**System Information**

Date/Time Opened 8/30/2006 5:22 PM

Date/Time Closed 8/31/2006 3:55 PM

Created By Bobbie Wilkerson, 8/30/2006 5:22 PMLast Modified By Derek Camp, 1/22/2015 8:22 AM**Comments**

Comments

Public Comment	Name	Date Time
Connected to the PLC. Had a difficult time finding what the customer exactly needed. He said the buffer lanes 1-7 were not releasing. Went through, and released the packages manually. After this, the system started to work properly. The site wanted Mahesh on the line. I called him twice, and left messages. He call back, and site seemed to be fine when he got on the line. I conferenced him with the site. There was no definat answer for this issue.	Bobbie Wilkerson	9/22/2014 10:08 AM

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