

Dematic Support

Joe Certo

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Case Case

00033755

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Case Detail

Case Number	00033755	Previous Case ID	11043226
Case Owner	<div><div></div><div>Brown John</div></div>		
Account Name	<u>Certo Brothers - West Seneca, NY</u>		
Contact Name	<div><div></div><div>Ken Certo</div></div>		
Status	<div><div></div><div>Closed</div></div>		
Category	<div><div></div><div>Electrical</div></div>		
Priority	<div><div></div><div>4</div></div>		
Priority Description	<div><div></div><div>Intermittent Problems</div></div>		

Information

Subject	When one of the lanes feeding the palletizer robots goes full, the sorter shuts
Description	When one of the lanes feeding the palletizer robots goes full, the sorter shuts down causing the remaining robots to starve for product.
Resolution	<div><div></div>believed this is being handled by project team</div>

System Information

Date/Time Opened	9/25/2006 4:24 AM	Date/Time Closed	11/11/2006 2:26 PM
Created By	<u>GearsCRM</u> , 9/25/2006 4:24 AM	Last Modified By	<u>Derek Camp</u> , 1/22/2015 8:22 AM

Comments

Comments

Public Comment	Name	Date Time
Told Ken that I would email project mgt concerning the issue...am currently researching DO's and pgms to understand how the system is supposed to work.	GearsCRM	9/22/2014 9:04 AM
Sent Following Email to Chris Yoder: I spoke with Ken Certo of Certo Brothers on Monday concerning the robotic palletizing portion of their system. Ken is reporting an issue where they have noticed a problem with lane full conditions on the lines coming off the sorter that feed the robots. What they are seeing is if any of theses lines goes to 100% full state, the sorter shuts down. This in turn causes the remaining robots to be starved for product until the line full issue is corrected. Ken indicated to me that there was no recirculation line on the sorter, so I really did not question why to sorter shuts down due to one lane full condition. After reviewing the description of operation and plc pgms it appears to me that there may in fact be a recirculation line on the system. The reason for the email, is I would like to get a clearer understanding of the palletizer portion of their system. I will be back in the office on Monday 10/2 and would greatly appreciate if you could give me call (616-913-7421) then to talk about this or let me know when you could be available for a few minutes.	GearsCRM	9/22/2014 9:04 AM

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