

Dematic Support

Joe Certo

[Home](#)
[Cases](#)
[Contacts](#)
 Case
00039065
[Printable View](#)[« Back to List: Cases](#)**Case Detail**

Case Number 00039065

Previous Case ID 11051380Case Owner [Bud Van Sullichem](#)Account Name [Certo Brothers - West Seneca, NY](#)Contact Name [Bill Miller](#)Status ClosedCategory ElectricalPriority 4Priority Description Intermittent Problems**Information**

Subject Pallet leaving West dispenser conveyor stops about 1/2 way onto the T-car occasi

Description Pallet leaving West dispenser conveyor stops about 1/2 way onto the T-car occasionally

Resolution Referred issue to Ron Kryger. (Left VM)**System Information**

Date/Time Opened 3/15/2007 11:56 PM

Date/Time Closed 3/26/2007 2:52 AM

Created By [Bud Van Sullichem](#), 3/15/2007 11:56 PMLast Modified By [Derek Camp](#), 1/22/2015 8:26 AM**Comments**

Comments

Public Comment	Name	Date Time
Bill says the pallets entering the T-Cars (TC4300 and TC4610) sometimes stop before the overhang PE (I:0/12 on TC4300) is cleared. They don't get an overhang fault, but that may be because the overhang fault is disabled in the program. I went on line with Micrologix in CC-14_CS1, monitored rung 4:19, which is the output that moves the molson pallets on to the tcar. There is also a conveyor right output in rung 4:28. Bill says this problem occurs on both conveyors, but most often on the right. I monitored the rungs, but didn't see what was causing them to drop out early, before they were done running for the week. I saw it drop out early about 5 times in an hour. Bill will call back Sunday night, so we can troubleshoot further. I will also try to contact Ron Kryger in the morning, to ask for his input. 7:40am - Called and left VM for Ron Kryger.	Bud Van Suilichem	9/22/2014 8:58 AM
Did not hear from Ron before I left around 8:30am. At the time my shift started tonight, he had not left me a vm either. I'll just continue where I left off, when Bill calls Sun night.	Bud Van Suilichem	9/22/2014 8:58 AM
Went online with West T-car plc, and began familiarizing myself with the prints.	Bud Van Suilichem	9/22/2014 8:58 AM
Monitored PLC logic, but was unable to determine if it was working correctly, without reports from someone on site. Bill did not call in as planned, so I assume the T-cars were working normally tonight.	Bud Van Suilichem	9/22/2014 8:58 AM
i called ron kryger and left a voice mail, the customer would like him to assist us on this problem.	GearsCRM	9/22/2014 8:58 AM
i dialed in and found nothing wrong with the program, i did see the overhang photo being blocked. They never get a fault or anything, as soon as he pulls the pallet clear of the photo eye, the car takes off like there is no problem. I called ron kryger again. and his boss jeff, and left a message.	GearsCRM	9/22/2014 8:58 AM

[Back To Top](#)

Always show me [more](#) records per related list