

Dematic Support

 Joe Certo[Home](#) **Cases** [Contacts](#)Case [Printable View](#)[« Back to List: Cases](#)**Case Detail**Case Number Previous Case ID Case Owner Account Name Contact Name Status Category Priority Priority Description **Information**Subject Description Resolution **System Information**Date/Time Opened Date/Time Closed Created By Last Modified By **Comments**

**Comments****Public Comment****Name****Date Time**

2:30 AM - Took a call from the TSD about rebooting the RR server. CALled the customer Bob. Bob doesn't need the RR server rebooted. What he needs is for the Sizing station to be reset after it had 20 successive no-reads. he said that Diane [McBurnett] did this before for them. I conferenced Conrad back on with them. - 3:00 AM

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