

Dematic Support

 Joe Certo[Home](#) **Cases** [Contacts](#)Case [Printable View](#)[« Back to List: Cases](#)**Case Detail**Case Number Previous Case ID Case Owner Account Name Contact Name Status Category Priority Priority Description **Information**Subject Description Resolution **System Information**Date/Time Opened Date/Time Closed Created By Last Modified By **Comments**

**Comments**

Public Comment	Name	Date Time
Said he was getting an error on a touchscreen at CC-5. Connected to PLC and found the intermittant fault he was seeing, which was coming from the RSCC. Connected to RSCC, and saw the error was 43E, excessive fail to divert. I could not see any failed to divert errors, or sequential 430 or 434 errors. Bill states the shoes are hitting the cases in different positions than normal, and are inconsistant. Suggested he replace the cog belt on the PPI, and then replace the PPI if he still has issues. He will call back. 2:25am - Bill called back. Replacing the belt appears to have fixed it.	Bud Van Suilichem	9/22/2014 10:02 AM

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