Case: 00051214 ~ Dematic Support 8/14/15 Joe Certo **Dematic Support** Home Cases Contacts Case Case Printable View 00051214 « Back to List: Cases Case Detail Case Number Previous Case ID 00051214 11070666 Case Owner **Bud Van Suilichem Account Name** Certo Brothers - West Seneca, NY **Contact Name** Bill Miller Status Closed Category Electrical Priority **Priority Description** Intermittent Problems Information Subject Getting a CC-16 excess Package Latch 15 Fault, and timing is off on the sorter Description Getting a CC-16 excess Package Latch 15 Fault, and timing is off on the sorter Resolution Replaced ppi belt **System Information** Date/Time Opened 4/9/2008 8:39 PM Date/Time Closed 4/10/2008 4:16 PM Created By Bud Van Suilichem, 4/9/2008 8:39 PM Last Modified By Derek Camp, 1/22/2015 8:34 AM

Comments

Comments

Public Comment Said he was getting an error on a touchscreen at CC-5. Connected to PLC and found the intermittant fault he was seeing, which was coming from the RSCC. Connected to RSCC, and saw the error was 43E, excessive fail to divert. I could not see any failed to divert errors, or sequential 430 or 434 errors. Bill states the shoes are hitting the cases in different positions than normal, and are inconsistant. Suggested he replace the cog belt on the PPI, and then replace the PPI if he still has issues. He will call back. 2:25am - Bill called back. Replacing the belt appears to have fixed it.

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