

Dematic Support

 Joe Certo[Home](#) **Cases** [Contacts](#)Case **00051978**[Printable View](#)[« Back to List: Cases](#)**Case Detail**

Case Number 00051978

Previous Case ID  11071864Case Owner  Bobbie WilkersonAccount Name Certo Brothers - West Seneca, NYContact Name  Bill MillerStatus  ClosedCategory  ElectricalPriority  2Priority Description  System partially down**Information**

Subject Super buffer not printing labels.

Description Super buffer not printing labels.

Resolution  Faulty wiring on PPI.**System Information**

Date/Time Opened 5/6/2008 5:15 PM

Date/Time Closed 5/6/2008 7:46 PM

Created By Bobbie Wilkerson, 5/6/2008 5:15 PMLast Modified By Derek Camp, 2/28/2015 1:03 PM**Comments**

**Comments**

Public Comment	Name	Date Time
Super buffer not printing labels. Turn over to CAPS.	Bobbie Wilkerson	9/22/2014 10:00 AM
route 372 not planned. Cannot print 103437	David Abbey	9/22/2014 10:00 AM
DAve called back and said he could not find anything in the software side that is keeping them from printing. Connected to the PLC in CC-06. Called the site. We are not getting a signal for RT+610200 Tracking Queue. Believe this is coming from a PPI. The site says they just replaced it. They discovered it was faulty wiring.	Bobbie Wilkerson	9/22/2014 10:00 AM

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