

Case **00052389**

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Case Detail

Case Number 00052389

Previous Case ID 11072539

Case Owner Tompkins Conrad

Account Name Certo Brothers - West Seneca, NY

Contact Name John Maddigan (Maint)

Status Closed

Category Electrical

Priority 3

Priority Description System Operational

Information

Subject mole car will not move

Description mole car will not move

Resolution Ran some manual missions, hit fault reset button and the system took off in auto mode

System Information

Date/Time Opened 5/21/2008 9:20 AM

Date/Time Closed 5/21/2008 10:41 AM

Created By GearsCRM, 5/21/2008 9:20 AM

Last Modified By Derek Camp, 2/28/2015 1:05 PM

Comments

Comments

Public Comment	Name	Date Time
tried to get connected, there is a bad VPN connection.	GearsCRM	9/22/2014 10:09 AM
We can't stay connected to the plcs, vpn is down Site is going to roll through these manually and see what happens	Diane McBurnett	9/22/2014 10:09 AM
John called back and said that he ran some manual missions and then he hit the fault reset button even though everything was green and the system took off.		

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