

Dematic Support


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Case

00054618

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Case Number 00054618

Previous Case ID  11076372Case Owner  Jeffrey PetersonAccount Name Certo Brothers - West Seneca, NYContact Name  John Maddigan (Maint)Status  ClosedCategory  ElectricalPriority  2Priority Description  System partially down**Information****Subject** The mole car CC-1. Power track wiring damaged. Customer rewired. Now won't r**Description** The mole car CC-1. Power track wiring damaged. Customer rewired. Now won't run.**Resolution**  Repair cable.
Retermine ethernet cable.
Replace inverter communication module.**System Information****Date/Time Opened** 8/12/2008 11:30 AM**Date/Time Closed** 8/15/2008 4:55 AM**Created By** Jeffrey Peterson, 8/12/2008 11:30 AM**Last Modified By** Derek Camp, 1/22/2015 8:37 AM**Comments**

Comments

Public Comment	Name	Date Time
Fault light - red light	Walter Reilly	9/22/2014 10:02 AM
I contacted the customer and found that they had an issue with the 4150 mole car where the physical cable that connects to the moving car came out of the track guide and was damaged by the car.	Michael Raymond	9/22/2014 10:02 AM
They have replaced the damaged cabling and they continue to have issues.		
I connected to the PLC in CC1 and reviewed the conditions. I found that the car is not enabled and the customer confirms that the enable light does not energize.		
I reviewed the mole car logic and found multiple conditions that can cause this issue. Durring my investigation John found that a replacement communication card for an inverter was damaged.		
John is to repair the inverter and identify if further issues exist and he will report.		
CC1 Lad 23 Rung 11 shows the missing inputs for enabled and not halted.		
I found that TC4150 is on IP address .26 and that address was not available. John tested the connection cables and when they reconnected the cable I was able to connect to the Processor and found that they are running.		

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