Case: 00061013 ~ Dematic Support 8/14/15 Joe Certo **Dematic Support** Home Cases Contacts Case Case Printable View 00061013 « Back to List: Cases Case Detail Case Number Previous Case ID 00061013 11087623 Case Owner **Bud Van Suilichem Account Name** Certo Brothers - West Seneca, NY **Contact Name** Bill Miller Status Closed Category Electrical Priority **Priority Description** System partially down Information Subject phone support 4/29/09 - Buffers not releasing Description phone support 4/29/09 - Buffers not releasing Resolution toggled N157:12 & N157:32 in CC-3 **System Information** Date/Time Opened 4/29/2009 4:13 PM Date/Time Closed 5/11/2009 8:59 AM Created By Bud Van Suilichem, 4/29/2009 4:13 PM Last Modified By Derek Camp, 1/22/2015 8:41 AM

Comments

Comments

Public Comment	Name	Date Time
Connected to CC-3 and toggled N157:12 & N157:32, but didn't release. Looked through logic and had Bill flag Line 17's pkg present eye. Then toggled the bits again, and they both started releasing.	Bud Van Suilichem	9/22/2014 9:15 AM
An email with the Customer Agreement Details was sent to the Call Contact email of bmiller@certobrothers.com on 2009-04-29 at 20:45:00 by VANSUICL.	Bud Van Suilichem	9/22/2014 9:15 AM
An email with the Customer Agreement Details was sent to the Call Contact email of bmiller@certobrothers.com on 2009-05-01 at 10:31:34 by ZUEHLKAE.	Amy Zuehlke	9/22/2014 9:15 AM

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