

Dematic Support

Joe Certo

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 Case
00064942
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Case Number 00064942

Previous Case ID 11094671Case Owner Tompkins ConradAccount Name Certo Brothers - West Seneca, NYContact Name John Maddigan (Maint)Status ClosedCategory ElectricalPriority 3Priority Description System Operational**Information**

Subject phone support 10/2 - everything going to recirc

Description phone support 10/2 - everything going to recirc

Resolution .**System Information**

Date/Time Opened 10/1/2009 9:02 PM

Date/Time Closed 10/5/2009 6:12 AM

Created By GearsCRM, 10/1/2009 9:02 PMLast Modified By Derek Camp, 2/28/2015 1:05 PM**Comments**

Comments

| Public Comment | Name | Date Time |
|---|----------|----------------------|
| got connected to the rsc, and found they were getting all 387 errors. confrenced on Tony to look at his side of things. also getting 311 errors. they say they replaced the scanner at the begining of the night. i am having them check out all the cables on the scanner that they replaced. they did find a loose wire. after fixing the loose wire, everything started diverting properly | GearsCRM | 9/22/2014 9:45 AM |

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