

Dematic Support

 Joe Certo[Home](#) **Cases** [Contacts](#)Case **00065501**[Printable View](#)[« Back to List: Cases](#)**Case Detail**

Case Number 00065501

Previous Case ID  11095598Case Owner  [Bud Van Sullichem](#)Account Name [Certo Brothers - West Seneca, NY](#)Contact Name  [Bill Miller](#)Status  ClosedCategory  ElectricalPriority  2Priority Description  System partially down**Information**

Subject Getting periodic alarms from CC-06, and product from BT 600600 won't advance

Description Getting periodic alarms from CC-06, and product from BT 600600 won't advance

Resolution  Found intermittant failure of 600700 PPI**System Information**

Date/Time Opened 10/21/2009 11:49 PM

Date/Time Closed 10/26/2009 12:34 PM

Created By [Bud Van Sullichem](#), 10/21/2009 11:49 PMLast Modified By [Derek Camp](#), 1/22/2015 8:45 AM**Comments**

**Comments**

Public Comment	Name	Date Time
3:50am - Connected to PLC. 4:15am - Found that the unexpected PE blocked fault was due to N37:141/15 never going off. I reset the faults several times, and toggled the initialize bit for BT 4:30am - After researching the reason that bit was always on, I determined that the value in N37:140 was too low. This prevented N37:141 from ever reaching a value of zero or above. 4:45am - I added 600 to the value in N37:140, and it started running fine. 5:15am - Watched it run for 1/2 hour, and he says it looks good.	Bud Van Suilichem	9/22/2014 9:13 AM
Bill called back and said they are having the same issue again. It looks like N37:24 is the slug length factor. For some reason the timing got off track again. This time I tried different values in N37:24. I ended up changing N37:24 from 615 to 610, and it is running good again. Not sure why it was off again, except that the coors light package size changed recently. 3:15am - Bill called back again with same issue. I checked N36:141, which should be a positive number when the product reaches the part present eye. It was -415. I saw another time when it was -330. Bill said the cases were at the PE, so I don't know why it would be off that far. Bill said they had already replaced the PPI, and checked the belt tightness. I changed N37:24 back to 615, since it was off by so much. Bill said they are done running until replen starts in about an hour. He'll call back then. 4:35am - Called again. Faulted again. Looked at it with Mike and found the 600700 PPI was not counting all the time. 6:30am - They are troubleshooting the PPI. 7:15am - Getting PPI counts now. Bill said they put the original PPI back in. 7:30am - Still running.	Bud Van Suilichem	9/22/2014 9:13 AM

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