


Dematic Support

 Joe Certo[Home](#) **Cases** [Contacts](#)Case **00066823**[Printable View](#)[« Back to List: Cases](#)**Case Detail**

Case Number 00066823

Previous Case ID  11097878Case Owner  Thomas HarrisAccount Name Certo Brothers - West Seneca, NYContact Name  John Maddigan (Maint)Status  ClosedCategory  SoftwarePriority  3Priority Description  System Operational**Information****Subject** Remote support 12/14/09 - need to disable east and west upper buffers**Description** Remote support 12/14/09 - need to disable east and west upper buffers**Resolution**  dialed in and disabled east and west Upper buffers as requested. Called John at the number above, however, it just rings. Tried the alt contact number in real customer above, but this belongs to a poor soul that is NOT John, and knows nothing about Certo Bros.**System Information****Date/Time Opened** 12/13/2009 8:24 PM**Date/Time Closed** 12/22/2009 5:36 AM**Created By** Thomas Harris, 12/13/2009 8:24 PM**Last Modified By** Derek Camp, 1/22/2015 8:45 AM**Comments**

Comments**Public Comment**

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Name

Nickolas
Pavkov

Date Time

9/22/2014
9:45 AM

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