

Dematic Support

Joe Certo

[Home](#)
[Cases](#)
[Contacts](#)
 Case  
**00070977**
[Printable View](#)[« Back to List: Cases](#)**Case Detail**

Case Number 00070977

Previous Case ID  11104852Case Owner  Bud Van SullichemAccount Name Certo Brothers - West Seneca, NYContact Name  Bill MillerStatus  ClosedCategory  SoftwarePriority  3Priority Description  System Operational**Information**

Subject remote support 5/27 - 5-1 Merge locked up (Anomaly Label)

Description remote support 5/27 - 5-1 Merge locked up (Anomaly Label)

Resolution  Poked the Release State attribute in the SUPER 5 row in the DuplicateLabel table from CR to RL. 5 to 1 merge resumed releasing product..**System Information**

Date/Time Opened 5/26/2010 11:25 PM

Date/Time Closed 6/8/2010 10:16 AM

Created By Bud Van Sullichem, 5/26/2010 11:25 PMLast Modified By Derek Camp, 1/22/2015 8:48 AM**Comments**

### Comments

Public Comment	Name	Date Time
Turned over to Tom. See 11104609	Bud Van Sullichem	9/22/2014 9:28 AM
Poked the Release State attribute in the SUPER 5 row in the DuplicateLabel table from CR to RL. 5 to 1 merge resumed releasing product..	Bud Van Sullichem	9/22/2014 9:28 AM

[Back To Top](#)

Always show me  [more](#) records per related list