

Dematic Support

 Joe Certo[Home](#) **Cases** [Contacts](#)Case **00074202**[Printable View](#)[« Back to List: Cases](#)**Case Detail**

Case Number 00074202

Previous Case ID  11110421Case Owner  Bud Van SullichemAccount Name Certo Brothers - West Seneca, NYContact Name  Bill MillerStatus  ClosedCategory  ElectricalPriority  3Priority Description  System Operational**Information**

Subject Upper Buffer not releasing after power outage

Description Upper Buffer not releasing after power outage

Resolution  Rebooted CC-03 and toggled N157:12**System Information**

Date/Time Opened 9/29/2010 4:02 PM

Date/Time Closed 9/30/2010 4:25 AM

Created By Bud Van Sullichem, 9/29/2010 4:02 PMLast Modified By Derek Camp, 1/22/2015 8:50 AM**Comments**

Comments

Public Comment	Name	Date Time
Connected to CC-3 and toggled N157:12...several times. Still not releasing. I can force it to release, but then don't get the release confirmation. Traced logic and tried to figure out why not. Looks like after lane 15 releases, it is looking for a confirmation from lane 12's package present eye. Bill rebooted CC-03 and I toggled N157:12 again. This time it released and was confirmed. Bill won't have more boxes to run until he starts the system later. He will call back at that time. 10:00pm - Bill called back. System is running and releasing.	Bud Van Suilichem	9/22/2014 9:46 AM

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