

Dematic Support

Joe Certo

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 Case  
**00088747**
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Case Number 00088747

Previous Case ID  11137355Case Owner   Bud Van SulichemAccount Name Certo Brothers - West Seneca, NYContact Name  John Maddigan (Maint)Status  ClosedCategory  ElectricalPriority  2Priority Description  System partially down**Information**

Subject Scanners in CC-09 reading, but product doesn't move forward.

Description Scanners in CC-09 reading, but product doesn't move forward.

Resolution  rebooted scanners**System Information**

Date/Time Opened 12/5/2011 5:06 PM

Date/Time Closed 12/5/2011 5:55 PM

Created By Bud Van Sulichem, 12/5/2011 5:06 PMLast Modified By Derek Camp, 1/22/2015 9:03 AM**Comments**

### Comments

Public Comment	Name	Date Time
Can't see any PLCs on the VPN. He is going to check his network and call back. He called back and said he rebooted scanners, and they are all working.	Bud Van Sullichem	9/22/2014 9:23 AM

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