

Dematic Support


 Joe Certo[Home](#) **Cases** [Contacts](#)Case **00089976**[Printable View](#)[« Back to List: Cases](#)**Case Detail**

Case Number 00089976

Previous Case ID  11139573Case Owner  Thomas HarrisAccount Name Certo Brothers - West Seneca, NYContact Name  John Maddigan (Maint)Status  ClosedCategory  ElectricalPriority  3Priority Description  System Operational**Information**

Subject safety door is not showing closed in cc14

Description safety door is not showing closed in cc14

Resolution  site fixed issue**System Information**

Date/Time Opened 1/8/2012 6:06 PM

Date/Time Closed 3/12/2012 5:32 PM

Created By Thomas Harris, 1/8/2012 6:06 PMLast Modified By Derek Camp, 1/22/2015 9:04 AM**Comments**

**Comments**

Public Comment	Name	Date Time
Site called in and had me remove the force. Removed force from I:26/56 and I:26/57. All is running.	Bobbie Wilkerson	9/22/2014 9:37 AM
connected to plc found I:26/56 and I:26/57 not in so i forced they can run . they are looking for the issue now , will remove force at 7:00 am. site called back having t car problems conveyor won't run to unload pallet to robot. site found a cable 6302 +14 hanging they will fix this on day shift. unable to find reason tc won't unload .	Thomas Harris	9/22/2014 9:37 AM
John wants the inputs forced again, because the 1st shift did not fix the issue yet. Connected to CC-14 and forced I:26/56 and I:26/57 on so they can run tonight. John will call when done to have forces removed. 5:00am - John called back, and I removed forces.	Bud Van Sullichem	9/22/2014 9:37 AM
Called John to check status. Left VM	Bud Van Sullichem	9/22/2014 9:37 AM
Called John to follow up again. He said this is still an issue, and thinks that his day shift called to have the force reinstalled. Don't see a journal entry about that, and can't connect to their system to check, because they have made some network changes? All PLCs show red Xs in Linx.	Bud Van Sullichem	9/22/2014 9:37 AM

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