

Dematic Support

 Joe Certo[Home](#) **Cases** [Contacts](#)Case **00103979**[Printable View](#)[« Back to List: Cases](#)**Case Detail**

Case Number 00103979

Previous Case ID  11169551Case Owner  Thomas HarrisAccount Name Certo Brothers - West Seneca, NYContact Name  John Maddigan (Operations)Status  ClosedCategory  ElectricalPriority  3Priority Description  System Operational**Information**

Subject panels just stop

Description panels just stop

Resolution  closed**System Information**

Date/Time Opened 12/25/2012 4:33 PM

Date/Time Closed 1/28/2013 8:23 AM

Created By Thomas Harris, 12/25/2012 4:33 PMLast Modified By Derek Camp, 2/28/2015 1:03 PM**Comments**

**Comments**

Public Comment	Name	Date Time
connected to plcs 8 online 9 online 7 offline site restarted merge not releasing restarted rr plc services everything is running for now.	Thomas Harris	9/22/2014 9:20 AM
sent e mail	Thomas Harris	9/22/2014 9:20 AM
John called and wanted me to connect and monitor CC-09, as that is the one that must be restarted most often. I connected. They are running now, but it has not stopped yet. He will call back when it happens again.	Bud Van Suilichem	9/22/2014 9:20 AM
8:30 PM EST - Engaged by TSE to look at RR. Complaints of error messages about truck routes and can't replenish because still wave planning. I connected to the RR server. I reviewed the RSLINX screens. It is the very start of the night. Perhaps they are still planning.	Jeffrey Peterson	9/22/2014 9:20 AM

[Back To Top](#)Always show me ☐ more records per related list