

Dematic Support


 Joe Certo[Home](#) **Cases** [Contacts](#)Case **00107984**[Printable View](#)[« Back to List: Cases](#)**Case Detail**

Case Number 00107984

Previous Case ID  11177761Case Owner  [Bud Van Suilichem](#)Account Name [Certo Brothers - West Seneca, NY](#)Contact Name  [Bill Miller](#)Status  ClosedCategory  ElectricalPriority  2Priority Description  System partially down**Information**

Subject BC Accum lane 5 not releasing

Description BC Accum lane 5 not releasing

Resolution  Found the Release enable bit from RR was not on.  
Toggled it, and the line released.**System Information**

Date/Time Opened 4/25/2013 11:00 PM

Date/Time Closed 4/29/2013 5:47 AM

Created By [Bud Van Suilichem](#), 4/25/2013 11:00 PMLast Modified By [Derek Camp](#), 1/22/2015 9:23 AM**Comments**

**Comments**

Public Comment	Name	Date Time
Connected to CC-07. Reviewed logic. Bill said his screen said line 5 not releasing because Robot 6 was full. I did not see that in the code, but found that the line numbers are 2 off throughout the program. Line 5 is called Line 7 in the program. Found the Release enable bit from RR was not on. Toggled it, and the line released. All lines releasing in turn now. He will call back if further issues.	Bud Van Sullichem	9/22/2014 10:07 AM

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