

Dematic Support

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Case

00110271

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Case Number 00110271

Previous Case ID  11182353Case Owner  Thomas HarrisAccount Name Certo Brothers - West Seneca, NYContact Name  John Maddigan (Maint)Status  ClosedCategory  SoftwarePriority  3Priority Description  System Operational**Information**

Subject anomaly in five to one merge can't clear

Description anomaly in five to one merge can't clear

Resolution  reset duplicate label in rr database**System Information**

Date/Time Opened 7/4/2013 6:26 PM

Date/Time Closed 7/11/2013 5:15 AM

Created By Thomas Harris, 7/4/2013 6:26 PMLast Modified By Derek Camp, 1/22/2015 9:26 AM**Comments**

Comments

Public Comment	Name	Date Time
logged into da (rrdb) duplicate labels changed cl to rl.	Thomas Harris	9/22/2014 9:27 AM

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