Dematic Support   ☐ **Joe Certo**

Home   **Cases**   **Contacts**

Case
Case
00110495

« Back to List: Cases

Case Detail

Case Number	00110495	**Previous Case ID**	11182840
Case Owner	Bud Van Suilichem		
Account Name	Certo Brothers - West Seneca, NY		
Contact Name	John Maddigan (Operations)		
Status	Closed		
Category	Electrical		
Priority	4		
Priority Description	Intermittent Problems		

Information

Subject	Merge releasing randomly
Description	Merge releasing randomly
Resolution	removed old files from rr . d: drive had 0 megs

System Information

Date/Time Opened	7/12/2013 12:16 AM	**Date/Time Closed**	7/15/2013 6:59 AM
Created By	Bud Van Suilichem, 7/12/2013 12:16 AM	**Last Modified By**	Derek Camp, 1/22/2015 9:26 AM

Comments

Comments

Public Comment	Name	Date Time
While connecting to CC-04, which controls the merge, John mentioned that he is getting a large number of errors in the RR scrollinf log. Brought Tom on the call to check out the RR. He tried restarting some processes, but they don't seem to be starting back up. Checked the DB Server, and found it was out of disk space, so he will clear some up. 4:45am - I turned the call over to Tom.	Bud Van Suilichem	9/22/2014 10:06 AM
connected to rr found 0 megs on d: drive cleared 900 megs from last months logs. they are back to work suggested reboot of rr before next shift. called back east buffer not releaseing toggled bits . then releasing two at a time restarted buffers.	Thomas Harris	9/22/2014 10:06 AM

☐ Back To Top

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