

Case **00112798**

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Case Detail

Case Number 00112798

Previous Case ID 11187101

Case Owner Thomas Harris

Account Name Certo Brothers - West Seneca, NY

Contact Name John Maddigan (Operations)

Status Closed

Category Software

Priority 1

Priority Description System Down

Information

Subject scaned an old sticker and jumped 4 batches

Description scaned an old sticker and jumped 4 batches

Resolution REsolved At Site

System Information

Date/Time Opened 9/8/2013 6:35 PM

Date/Time Closed 9/16/2013 6:06 AM

Created By Thomas Harris, 9/8/2013 6:35 PM

Last Modified By Derek Camp, 1/22/2015 9:28 AM

Comments

Comments

Public Comment	Name	Date Time
was able to reset the bit for b/c line in plc4 they are running will call back if issues. This is what we did to release line b/c Set n171:0 to equal . Toggle bit B43:/4 and or B43:/6 to reset b43:4/7 (B/C Line 2 Stop Release Lane Full / Wave Change) Hope this helps.	Thomas Harris	9/22/2014 9:42 AM
Same thing happened. Scanned an old label, and skipped several waves.	Bobbie Wilkerson	9/22/2014 9:42 AM
Site called in and said it was working.	David Abbey	9/22/2014 9:42 AM

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