

Dematic Support

 Joe Certo[Home](#) **Cases** [Contacts](#)Case **00116324**[Printable View](#)[« Back to List: Cases](#)**Case Detail**

Case Number 00116324


Previous Case ID  11193915Case Owner  Ian Dudek

Account Name Certo Brothers - West Seneca, NY

Contact Name  John Maddigan (Maint)Status  ClosedCategory  ElectricalPriority  3Priority Description  System Operational**Information**

Subject Alarm on north mole car CC1

Description Alarm on north mole car CC1

Resolution  Site reinstaleld their VFD and was running again. They have the parameter to disable the error is needed.**System Information**

Date/Time Opened 11/27/2013 6:28 AM

Date/Time Closed 12/16/2013 4:32 AM

Created By [Ian Dudek](#), 11/27/2013 6:28 AMLast Modified By [Derek Camp](#), 2/28/2015 1:04 PM**Comments**

Comments

Public Comment	Name	Date Time
Found the PLC program and I keep losing connection to the processor. The site was getting decel faults on the Mole car and I was able to have them hit a EStop and once they cleared the EStop it would run and then reach top speed and then fault out again. I suggested that they replace the Powerflex 700 and after that it was working in Manual mode they are testing it out and will call back,	Jamie Chrisman	9/22/2014 10:07 AM
John called back saying they replaced the PowerFlex 700 and the car will move manually but will not move when in automatic mode. Please call John back at 716 609 2261	Wade Shindorf	9/22/2014 10:07 AM
I contacted the site again and we are having communication problems between the powerflex and the micro logix PLC. The site is connecting their laptop up to the PLC since we can not go online with it. 3:45 - I had the site default the VFD and go through their site setting again. The site reinstalled the old VFD and the Mole car started working again and they received the Decel fault but they cleared it and were running again. The VFD that they installed was used and has a problem with it. Parameter 238 bit 6 will disable the Decel Inhibit - Disable the error.	Jamie Chrisman	9/22/2014 10:07 AM

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