

Case **00125694**

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Case Detail

Case Number 00125694

Previous Case ID 11212519

Case Owner Edwin Wood

Account Name Certo Brothers - West Seneca, NY

Contact Name Bill Miller

Status Closed

Category Software

Priority 3

Priority Description System Operational

Information

Subject lanes 4 and 5 every other case is getting a sticker. Lane 4 and 5 printers

Description lanes 4 and 5 every other case is getting a sticker.

Lane 4 and 5 printers

Resolution RSC shows mismatch errors

System Information

Date/Time Opened 8/13/2014 12:01 PM

Date/Time Closed 8/24/2014 2:11 PM

Created By Edwin Wood, 8/13/2014 12:01 PM

Last Modified By Derek Camp, 1/22/2015 9:42 AM

Comments

Comments

Public Comment	Name	Date Time
lanes 4 and 5 every other case is getting a sticker. Lane 4 and 5 printers In order 400042 there were 30 boxes the printer printed lables for 27 of them.	Edwin Wood	9/22/2014 9:22 AM
17:00 - Brought on the line to check rapid route. 17:20 - RSC shows mismatch errors (per Ed) 18:00 - Bill will call back later when they have more examples to run.	Craig Kupchick	9/22/2014 9:22 AM

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