


Dematic Support

 Joe Certo[Home](#) **Cases** [Contacts](#)Case **00178676**[Printable View](#)[« Back to List: Cases](#)**Case Detail**

Case Number 00178676

Previous Case ID  11041563Case Owner  Tompkins ConradAccount Name Certo Brothers - West Seneca, NYContact Name  Bill MillerStatus  ClosedCategory  SoftwarePriority  3Priority Description  System Operational**Information**

Subject merge will not release

Description merge will not release

Resolution  Abgelaufen**System Information**

Date/Time Opened 8/22/2006 1:14 AM

Date/Time Closed 8/22/2006 9:54 AM

Created By GearsCRM, 8/22/2006 1:14 AMLast Modified By Derek Camp, 1/22/2015 8:21 AM**Comments**

Comments**Public Comment**

they are going to try to power down the cabinet and bring it back up. they realized it is controlled by rapid route.

Name

GearsCRM

Date Time

9/22/2014 9:33 AM

The customer must have called mahesh because he is working on this issue.

Michael
Axdorff

9/22/2014 9:33 AM

I connected and there is a label that seems to be stuck "#####". Maybe that is the one causing the issue.

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