

Dematic Support

Joe Certo

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 Case
00178716
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Case Number 00178716

Previous Case ID 11041954Case Owner Diane McBurnettAccount Name Certo Brothers - West Seneca, NYContact Name Bill MillerStatus ClosedCategory ElectricalPriority 2Priority Description System partially down**Information**

Subject Packages going to jackpot due to "excessive failure" errors.

Description Packages going to jackpot due to "excessive failure" errors.

Resolution Adjusted 6002 parm from 500 to 520**System Information**

Date/Time Opened 8/28/2006 5:30 PM

Date/Time Closed 8/29/2006 1:21 AM

Created By Diane McBurnett, 8/28/2006 5:30 PMLast Modified By Derek Camp, 1/22/2015 8:22 AM**Comments**

Comments

Public Comment	Name	Date Time
Dialed in and found they were getting 334/330 errors. Adjusted parm and they seemt o be okay now. Told them to call back if they got the errors again. Noticed they were getting some 120/12d errors and told them to check out the induct 1 photo eye.	Diane McBurnett	9/22/2014 9:48 AM

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