

Case  **00178722**

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**Case Detail**

Case Number  00178722

Previous Case ID  11042109

Case Owner   Michael Axdorff

Account Name  Certo Brothers - West Seneca, NY

Contact Name  John Maddigan (Maint)

Status  Closed

Category  Electrical

Priority  3

Priority Description  System Operational

**Information**

Subject  Wants help replacing a divert. They have the parts but John can't get it to manu

Description  Wants help replacing a divert. They have the parts but John can't get it to manually divert.

Resolution  Customer solved whilw were on the phone

**System Information**

Date/Time Opened  8/31/2006 7:07 AM

Date/Time Closed  8/31/2006 7:16 AM

Created By  Michael Axdorff, 8/31/2006 7:07 AM

Last Modified By  Derek Camp, 1/22/2015 8:22 AM

**Comments**

### Comments

Public Comment	Name	Date Time
Customer fixed the issue while were on the phone.	Michael Axdorff	9/22/2014 9:29 AM

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