

Dematic Support

 Joe Certo[Home](#) **Cases** [Contacts](#)Case **00178860**[Printable View](#)[« Back to List: Cases](#)**Case Detail**

Case Number 00178860

Previous Case ID  11043488Case Owner  Michael RaymondAccount Name Certo Brothers - West Seneca, NYContact Name  John Maddigan (Maint)Status  ClosedCategory  ElectricalPriority  3Priority Description  System Operational**Information**

Subject PLC: All 4 buffers flow control stop on the trigger eye for the print and apply

Description PLC: All 4 buffers flow control stop on the trigger eye for the print and apply station.

Issue occurred after the latest modification by Dematic.

Resolution  Referred to engineering.**System Information**

Date/Time Opened 9/29/2006 5:30 AM

Date/Time Closed 10/7/2006 9:04 AM

Created By Michael Raymond, 9/29/2006 5:30 AMLast Modified By Derek Camp, 1/22/2015 8:22 AM**Comments**

Comments

Public Comment	Name	Date Time
<p>John called stating that they recently had some configuration changes made to their operation and they have found that the flow control stop after the print and apply machines flow stops the buffer outbound product in front of the print and apply trigger eyes which causes label application issues.</p> <p>John would like this flow stop logic modified such that the product does not stop in front of the LPA trigger eye.</p> <p>I Reviewed the logic and found a tracking file that could be used to determine the location of the cartons and then decide when to flow stop the unit such that the carton either passes the label print and apply area or stops short. I examined how to accomplish that code revision and determined that Chris Yoder would be the contact that could make the change.</p> <p>I contacted Chris and found that he understood the issues and directed me to Lary Aldrink for change approval and requested the impact of the issue.</p> <p>I left a voice mail for Larry and then updated John on the status.</p> <p>John stated that the issue occurs around 6 times per shift but it depends on the volume and staffing. He stated that the average impact would be about one person one hour per busy shift.</p> <p>I informed Chis of this impact.</p>	Michael Raymond	9/22/2014 10:08 AM
I spoke with Larry Aldrink and informed him of the request. Larry will review the request.	Michael Raymond	9/22/2014 10:08 AM
Followed up with Larry and the request continues to be in a review phase.	Michael Raymond	9/22/2014 10:08 AM

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