

Dematic Support

Joe Certo

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 Case
00178885
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Case Number 00178885

Previous Case ID 11043767Case Owner Tompkins ConradAccount Name Certo Brothers - West Seneca, NYContact Name Bill MillerStatus ClosedCategory SoftwarePriority 3Priority Description System Operational**Information**

Subject Rapid Route not releasing on the west upper

Description Rapid Route not releasing on the west upper

Resolution had to toggle bit**System Information**

Date/Time Opened 10/5/2006 1:18 AM

Date/Time Closed 10/5/2006 2:07 AM

Created By GearsCRM, 10/5/2006 1:18 AMLast Modified By Derek Camp, 1/22/2015 8:22 AM**Comments**

Comments

Public Comment	Name	Date Time
PLC issue can not switch from manual to auto mode	GearsCRM	9/22/2014 9:07 AM
went in to CC3 and toggled bit B33:51/2 then had to go to program mode and back out, then they had to start the cabinet on their side.	GearsCRM	9/22/2014 9:07 AM

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