

Case **00179726**

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### Case Detail

Case Number 00179726

Previous Case ID

Case Owner

Account Name Certo Brothers - West Seneca, NY

Contact Name

Status

Category

Priority

Priority Description

### Information

Subject They ended a batch trying to fix a problem and now need it reset.

Description They ended a batch trying to fix a problem and now need it reset.

Resolution

### System Information

Date/Time Opened 3/11/2007 7:11 PM

Date/Time Closed 3/11/2007 8:18 PM

Created By James Kohoyda, 3/11/2007 7:11 PM

Last Modified By Derek Camp, 1/22/2015 8:26 AM

### Comments

**Comments**

Public Comment	Name	Date Time
Gave the information to Nick.	James Kohoyda	9/22/2014 10:08 AM
Customer says they had their cc cabinet shutoff on thursday because of problems and they still have routes and product from thursday in the dynamic lanes. They need the lanes released. I called Maheash and he walked the customer thru manually releasing the dynamic lanes. Then the customer called back and stated that there were still lanes that did not release. I called Maheash back and agin he walked the customer thru releasing the lanes manually.	Nickolas Pavkov	9/22/2014 10:08 AM

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