

Dematic Support

Joe Certo

[Home](#) **Cases** [Contacts](#)Case **00180225**[Printable View](#)[« Back to List: Cases](#)**Case Detail**

Case Number 00180225

Previous Case ID 11054539

Case Owner Diane McBurnettAccount Name Certo Brothers - West Seneca, NYContact Name Bob hammerStatus ClosedCategory ElectricalPriority 2Priority Description System partially down**Information**Subject Mole car won't moveDescription Mole car won't moveResolution restarted the tcar application and performed some manual confirmation.**System Information**Date/Time Opened 5/17/2007 3:43 AMDate/Time Closed 5/17/2007 6:05 AMCreated By Diane McBurnett, 5/17/2007 3:43 AMLast Modified By Derek Camp, 1/22/2015 8:28 AM**Comments**

**Comments**

Public Comment	Name	Date Time
This car had the same issue last week and it would just start up on its own. Reset the car but it is not getting a command to do a mission. Turned over to software to reset the tcar procesrapistanses.	Diane McBurnett	9/22/2014 9:30 AM
The cart started moving and replenished 2 of the six stands that it needed to and then halted.	David Abbey	9/22/2014 9:30 AM
Conferenced in Mahesh. The Cart was waiting for a confirm from one of the pick stands. We Confirmed and the cart continued to replenish.		
Bob Called and said to close the ticket.	David Abbey	9/22/2014 9:30 AM

[Back To Top](#)Always show me  more records per related list