

Dematic Support

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Case

00180452


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Case Number 00180452

Previous Case ID  11056381Case Owner  Michael RaymondAccount Name Certo Brothers - West Seneca, NYContact Name  John Maddigan (Maint)Status  ClosedCategory  ElectricalPriority  2Priority Description  System partially down**Information**

Subject PLC: CC2: East Buffer: Upper and lower will not run. Product index fault.

Description PLC: CC2: East Buffer: Upper and lower will not run. Product index fault.

Resolution  Reset two units, Reset faults.**System Information**

Date/Time Opened 6/26/2007 11:21 AM

Date/Time Closed 6/29/2007 4:12 AM

Created By Michael Raymond, 6/26/2007 11:21 AMLast Modified By Derek Camp, 1/22/2015 8:29 AM**Comments**

Comments

Public Comment	Name	Date Time
I discussed the issue and found CC2 was not releasing. I connected to the PLC and reviewed the conditions and found that there was some product index fault. I investigated further and found that the freight was not advancing through one unit on the upper and one unit on the lower creating the fault.	Michael	9/22/2014
In my investigation I advanced some cartons onto the effected units and when John investigated he was able to identify that the motor disconnect switches were in the off position.	Raymond	9:49 AM
He was able to start the motors and reset the faults to correct the issue.		

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