

Dematic Support

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Case

Case

00180675

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Case Number 00180675

Previous Case ID  11058178Case Owner  Tony DunckelAccount Name Certo Brothers - West Seneca, NYContact Name  Ken CertoStatus  ClosedCategory  SoftwarePriority  5Priority Description  General Question/Issue**Information****Subject** John called to ask if they can do anything to shutdown the east buffer again lik**Description** John called to ask if they can do anything to shutdown the east buffer again like last night or if they will have to call us**Resolution**  They will need to call in.**System Information****Date/Time Opened** 7/31/2007 7:26 AM**Date/Time Closed** 7/31/2007 7:32 AM**Created By** Tony Dunckel, 7/31/2007 7:26 AM**Last Modified By** Derek Camp, 1/22/2015 8:30 AM**Comments**

Comments**Public Comment**

John would like to know if they can do the same thing that David did last night in call #11058140 or if he would need to have use do it since that will be cleared when they do end of day. It is a SQL update so they will need to have us do it for them. He will call back when they have finished up.

Name	Date Time
Tony	9/22/2014
Dunckel	9:02 AM

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