Dematic Support   ☐ **Joe Certo**

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00180795

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Case Detail

Case Number	00180795	**Previous Case ID**	11059073
Case Owner	David Pickel		
Account Name	Certo Brothers - West Seneca, NY		
Contact Name	Joe Certo		
Status	Closed		
Category	Software		
Priority	3		
Priority Description	System Operational		

Information

Subject	Needs to know how to remove references to discontinued product lines from the pr
Description	Needs to know how to remove references to discontinued product lines from the prompt that pops up when right-clicking an empty location preparatory to assigning product line to it.
Resolution	Explained how to do it.

System Information

Date/Time Opened	8/15/2007 10:53 AM	**Date/Time Closed**	8/15/2007 11:20 AM
Created By	David Pickel, 8/15/2007 10:53 AM	**Last Modified By**	Derek Camp, 1/22/2015 8:30 AM

Comments

Comments

Public Comment	Name	Date Time
3:00 PM - Joe Certo called needs to know how to remove references to discontinued product lines from the prompt that pops up when right-clicking an empty location preparatory to assigning product line to it. I conferred briefly with Mahes who said the product screen has a provision of some kind for this. I connected to the system and checked the "Products" tool. It brings up a screen with product IDs and descriptions. On it there is a button captioned"Delete Old SKUs..." I left a message for Joe about this. As I looked on someone (Joe?) clicked the button and it prompted him to provide a number representing the the number of days since a SKU has been assisgned. Like if they put three it will delete all the SKUs that havent been assigned (downloaded) by the host in three days. They provided a number and moved on. I called Joe back and verified that he was good to go. - 3:30 PM	Jeffrey Peterson	9/22/2014 9:38 AM

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