Dematic Support   ☐ Joe Certo

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Case **Case**
00180885

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Case Detail

Case Number	00180885	Previous Case ID	11059728
Case Owner	David Abbey		
Account Name	Certo Brothers - West Seneca, NY		
Contact Name	John Maddigan (Maint)		
Status	Closed		
Category	Electrical		
Priority	3		
Priority Description	System Operational		

Information

Subject	PLC: CC6: Super buffer Auto Fill Mode, Lines indicated as full on the panel vi
Description	PLC: CC6: Super buffer Auto Fill Mode, Lines indicated as full on the panel view.
Resolution	Toggle 600800 package present photo eye.

System Information

Date/Time Opened	8/28/2007 5:33 AM	Date/Time Closed	8/29/2007 3:13 AM
Created By	David Abbey, 8/28/2007 5:33 AM	Last Modified By	Derek Camp, 1/22/2015 8:31 AM

Comments

Comments

Public Comment	Name	Date Time
Trying to perform an autifill on the super buffer in CC6. It keeps telling them that the bins are full but they are not physically full and product is not moving. The line stopped and when he restarted he got the error on the PanelView that lane 3 is full. It is not full.	David Abbey	9/22/2014 10:09 AM
Pulled Michael Raymond on the line.	David Abbey	9/22/2014 10:09 AM
Certo had a power failure last night. The photo eye and the sorter need to communicate within 3 seconds and if that does not happen the plc registers a lane full. There seems to be an issue with the comms from the PE and the PLC.	David Abbey	9/22/2014 10:09 AM
I discussed the issue with John and found that when he attempts to switch the fill to lane 2 he gets a lane full indication on the panel view. I investigated the logic and directed John to the lane and he went and flagged the photo eyes on the lane and found that when he flagged the index photo eye the line started. I reviewed the logic and found that he was missing the 600800 last box delay stop bit which is driven by the package present photo eye. My conclusion is that in the release there was one box missing in the tracking file and the system was waiting for that carton to release before it indexed the next line.	Michael Raymond	9/22/2014 10:09 AM

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