

Case Case **00180953**

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Case Detail

Case Number 00180953

Previous Case ID 11060159

Case Owner Bud Van Sullichem

Account Name Certo Brothers - West Seneca, NY

Contact Name Bill Miller

Status Closed

Category Electrical

Priority 3

Priority Description System Operational

Information

Subject Needs a homing manual for a push diverter

Description Needs a homing manual for a push diverter

Resolution UPDATE Label
SET PickStatus = 'U'
WHERE (ModuleID IN ('WESTL')) AND (PickStatus <> 'C')

System Information

Date/Time Opened 9/5/2007 6:26 PM

Date/Time Closed 9/5/2007 7:25 PM

Created By Bud Van Sullichem, 9/5/2007 6:26 PM

Last Modified By Derek Camp, 1/22/2015 8:31 AM

Comments

Comments

Public Comment	Name	Date Time
Bill left a message on the team vm asking for this manual. I called him back and discussed the issue. This is an A-B 3000i Servo-drive, and he uses ultraware software on his laptop. I found a manual for the software on the AB web site, but it was too large to email. I sent Bill a link to the manual so he can download it.	Bud Van Suilichem	9/22/2014 9:50 AM
Bill called back. Couldn't find homing procedure. I showed him where it was in the manual, but for now they just want the West lower buffer disabled. Called Dave Abbey, and he will do it.	Bud Van Suilichem	9/22/2014 9:50 AM
UPDATE Label SET PickStatus = 'U' WHERE (ModuleID IN ('WESTL')) AND (PickStatus 'C')	David Abbey	9/22/2014 9:50 AM

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