Case: 00181378 ~ Dematic Support 8/14/15 Joe Certo **Dematic Support** Home Cases Contacts Case Case Printable View 00181378 « Back to List: Cases Case Detail Case Number Previous Case ID 00181378 11063332 Case Owner James Kohoyda **Account Name** Certo Brothers - West Seneca, NY **Contact Name** Bill Miller Status Closed Category Software Priority **Priority Description** System Operational Information Subject Bad label locking up the merge. see 11058143. Description Bad label locking up the merge. see 11058143. Resolution deleted the label **System Information** Date/Time Opened Date/Time Closed 10/31/2007 10:36 PM 11/14/2007 3:25 AM Last Modified By Created By James Kohoyda, 10/31/2007 10:36 PM Derek Camp, 1/22/2015 8:32 AM Comments

Comments

Public Comment	Name	Date Time
Gave Mike the call.	James Kohoyda	9/22/2014 9:36 AM
There was an entry in the DuplicateLabel table that had a status of "CR". Changed the status to "RL" to match the others but the merge did not take off. I had to delete the row then the merge took off.		9/22/2014 9:36 AM

□ Back To Top

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