

Dematic Support

Joe Certo

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 Case
00181446
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Case Number 00181446

Previous Case ID 11063687Case Owner Michael RaymondAccount Name Certo Brothers - West Seneca, NYContact Name John Maddigan (Maint)Status ClosedCategory ElectricalPriority 2Priority Description System partially down**Information**

Subject PLC: Mole Car 4020: Stopping with out generating an error.

Description PLC: Mole Car 4020: Stopping with out generating an error.

Resolution Align/Adjust photo eyes on the car.**System Information**

Date/Time Opened 11/7/2007 9:20 AM

Date/Time Closed 11/12/2007 3:43 AM

Created By Michael Raymond, 11/7/2007 9:20 AMLast Modified By Derek Camp, 1/22/2015 8:33 AM**Comments**

Comments

Public Comment	Name	Date Time
<p>I discussed the issue with the customer and connected to CC1 and found the issue there referred to CS1 Halted.</p> <p>I verified the conditions that caused the issues reported, and found that the bit is received from 1CS1. I connected to 1CS1 (TC4020) at 10.254.1.25 and reviewed the conditions.</p> <p>I found that the Halted bit was driven by an overhang fault. I monitored the overhang logic and found that the issue occurs when the centered photo eye and the north overhang photo eye both change state due to the pallet.</p> <p>They investigated and found that the issue is resolved.</p>	Michael Raymond	9/22/2014 9:00 AM
<p>John said that Mike had changed a timer for the mole car and it worked for a couple tries but then it quit working. Went to ask Mike if the timer change didn't work then where he was proceeding with the issue and he came back to work on it.</p>	Diane McBurnett	9/22/2014 9:00 AM
<p>I connected back to the PLC and verified that the conditions remained the same.</p> <p>John adjusted the north overhang photo eye out further and ran the remaining pallets through and found no reoccurrence.</p> <p>I requested that when they have more product that can recreate the conditions to call me back to monitor the I/O to confirm functionality.</p>	Michael Raymond	9/22/2014 9:00 AM

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