



Dematic Support

 Joe Certo[Home](#) **Cases** [Contacts](#)Case **00182435**[Printable View](#)[« Back to List: Cases](#)**Case Detail**

Case Number 00182435

Previous Case ID  11069756Case Owner  Tompkins ConradAccount Name Certo Brothers - West Seneca, NYContact Name  Bill MillerStatus  ClosedCategory  ElectricalPriority  3Priority Description  System Operational**Information****Subject** wants one buffer shut down they want the west buffer shut down, upper and lower**Description** wants one buffer shut down
they want the west buffer shut down, upper and lower**Resolution**  Ran SQL statements from
"run without one buffer"
thank-you to whomever created them, I transfered and saved them on the server.**System Information****Date/Time Opened** 3/20/2008 12:29 AM**Date/Time Closed** 3/20/2008 7:46 AM**Created By** GearsCRM, 3/20/2008 12:29 AM**Last Modified By** Derek Camp, 2/28/2015 1:03 PM**Comments**

Comments

Public Comment	Name	Date Time
they want the west buffer shut down, upper and lower . turned over to software	GearsCRM	9/22/2014 9:46 AM
connected via PC-Anywhere 0440 - found SQL statements to disable a BUFFER in HEAT - thank-you 0459 - called Bill to make sure this is what he want prior to running statement. 0501 - Bill says YES 0502 - Bill verified that it is shut down and running the way he would like. 0515 - Saved SQL statements on server for future use.	Steven Carpenter	9/22/2014 9:46 AM

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