Case: 00182625 ~ Dematic Support 8/14/15 Joe Certo **Dematic Support** Home Cases Contacts Case Case Printable View 00182625 « Back to List: Cases Case Detail Case Number Previous Case ID 00182625 11070991 Case Owner Bud Van Suilichem **Account Name** Certo Brothers - West Seneca, NY **Contact Name** Bill Miller Status Closed Category Software Priority **Priority Description** System Operational Information Subject Needs the East Buffer shut off Description Needs the East Buffer shut off Resolution dialed in and made the change as requested. I then called the customer to confirm is was shut off. **System Information** Date/Time Opened 4/16/2008 8:17 PM Date/Time Closed 4/21/2008 7:36 AM Created By Bud Van Suilichem, 4/16/2008 8:17 PM Last Modified By Derek Camp, 1/22/2015 8:35 AM

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