

Dematic Support


 Joe Certo[Home](#) **Cases** [Contacts](#)Case **00182940**[Printable View](#)[« Back to List: Cases](#)**Case Detail**

Case Number 00182940

Previous Case ID  11072903Case Owner  Bud Van SullichemAccount Name Certo Brothers - West Seneca, NYContact Name  Bill MillerStatus  ClosedCategory  ElectricalPriority  2Priority Description  System partially down**Information**

Subject 5-1 Merge not releasing

Description 5-1 Merge not releasing

Resolution  they released a package from the panel view and the merge started to work**System Information**

Date/Time Opened 5/29/2008 5:52 PM

Date/Time Closed 6/3/2008 10:47 PM

Created By Bud Van Sullichem, 5/29/2008 5:52 PMLast Modified By Derek Camp, 2/28/2015 1:05 PM**Comments**

Comments

Public Comment	Name	Date Time
Bill says the 5-1 lanes are not releasing. I connected to the PLC in CC-4, and found that the Host Error light is on, and the lines are not releasing. The release id (N111:[N68:0]) is -1, but needs to be zero or above to release. Got Mike to connect to RR while I looked at CC-4. Bill was able to release it manually using a button placed on the panelview by Mahesh. After that the lines continued to release. Mike said he will need to turn over to Mahesh or other BevPro guys in the morning.	Bud Van Sullichem	9/22/2014 9:28 AM
This happens occasionally, but when it does it happens three to four times in a short period of time. 10:28 I restarted the MainMerge process but it didn't change the result. 10:29 they released on package from the panelview and the main merge started to work again?	Michael Axdorff	9/22/2014 9:28 AM

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