

Dematic Support

Joe Certo

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 Case
00183173
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Case Number 00183173

Previous Case ID 11074392Case Owner Nickolas PavkovAccount Name Certo Brothers - West Seneca, NYContact Name John Maddigan (Maint)Status ClosedCategory QuestionPriority 3Priority Description System Operational**Information**

Subject problems with tcar 4020

Description problems with tcar 4020

Resolution problem with scanner.**System Information**

Date/Time Opened 7/1/2008 11:45 AM

Date/Time Closed 7/9/2008 10:50 AM

Created By Nickolas Pavkov, 7/1/2008 11:45 AMLast Modified By Derek Camp, 1/22/2015 8:36 AM**Comments**

Comments

Public Comment	Name	Date Time
An email with the Customer Agreement Details was sent to the Call Contact email of jmaddigan@certobrothers.com on 2008-07-01 at 15:49:40 by PAVKOVNP.	Nickolas Pavkov	9/22/2014 9:16 AM
diald in and reset the tcar process, no help. I looked at the logs and it appears that tcar did get a command. determined that the scanner had stopped reading barcodes from the pallets. we had them cycle pallets thru the pickup, to get it going again.	Nickolas Pavkov	9/22/2014 9:16 AM

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