Dematic Support

Joe Certo

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Case **Case**
00183218

Case Detail

Case Number	00183218	Previous Case ID	11074672
Case Owner	Michael Reed		
Account Name	Certo Brothers - West Seneca, NY		
Contact Name	Bill Miller		
Status	Closed		
Category	Software		
Priority	3		
Priority Description	System Operational		

Information

Subject	Need West Lower Buffer Shut Off
Description	Need West Lower Buffer Shut Off
Resolution	Purged the buffer.

System Information

Date/Time Opened	7/8/2008 7:26 PM	Date/Time Closed	7/18/2008 6:08 AM
Created By	Michael Reed, 7/8/2008 7:26 PM	Last Modified By	Derek Camp, 2/28/2015 1:04 PM

Comments

Comments

Public Comment	Name	Date Time
An email with the Customer Agreement Details was sent to the Call Contact email of bmiller@certobrothers.com on 2008-07-08 at 23:32:30 by REEDMD.	Michael Reed	9/22/2014 9:33 AM
I followed the steps in the instructions and after verifying the location they want released I ran the following query. UPDATE Label SET PickStatus = 'U' WHERE (ModuleID IN ('WESTL')) AND (PickStatus 'C') That did it.	Tony Dunckel	9/22/2014 9:33 AM
Need West Lower Buffer Shut Off. Passed to Dunckel.	Michael Reed	9/22/2014 9:33 AM

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