

Dematic Support


 Joe Certo[Home](#) **Cases** [Contacts](#)Case **00183224**[Printable View](#)[« Back to List: Cases](#)**Case Detail**

Case Number 00183224

Previous Case ID  11074707Case Owner  Steven CarpenterAccount Name Certo Brothers - West Seneca, NYContact Name  John Maddigan (Maint)Status  ClosedCategory  ElectricalPriority  4Priority Description  Intermittent Problems**Information**

Subject AB: freq drive: BT+1005: Requesting parameter sheet.

Description AB: freq drive: BT+1005: Requesting parameter sheet.

Resolution  Provided a copy of the corresponding print.**System Information**

Date/Time Opened 7/9/2008 10:03 AM

Date/Time Closed 7/15/2008 4:47 AM

Created By Steven Carpenter, 7/9/2008 10:03 AMLast Modified By Derek Camp, 1/22/2015 8:36 AM**Comments**

Comments

Public Comment	Name	Date Time
gave call to Mike	Steven Carpenter	9/22/2014 9:33 AM
Sent available document.	Michael Raymond	9/22/2014 9:33 AM
An email with the Customer Agreement Details was sent to the Call Contact email of jmaddigan@certobrothers.com on 2008-07-09 at 21:48:44 by WILKERBE.	Bobbie Wilkerson	9/22/2014 9:33 AM
Site says BT+1005 won't stop. Connected to the RSC. The motor was still running when we dropped the run signal. The site is going to check the wiring.	Bobbie Wilkerson	9/22/2014 9:33 AM
Wiring is correct. P36 change from 3 wire control to 2 wire control. P39 change from 15sec to 10sec P40 change from 15sec to 1sec A82 change from 0 to 1 Customer will monitor and report final accell and decell times.	Michael Raymond	9/22/2014 9:33 AM

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