

Dematic Support

 Joe Certo[Home](#) **Cases** [Contacts](#)Case **00185891**[Printable View](#)[« Back to List: Cases](#)**Case Detail**

Case Number 00185891

Previous Case ID  11086213Case Owner  Bobbie WilkersonAccount Name Certo Brothers - West Seneca, NYContact Name  Bill MillerStatus  ClosedCategory  SoftwarePriority  3Priority Description  System Operational**Information**

Subject Remote phone support 3/23/09 - Needs entire west buffer shut down.

Description Remote phone support 3/23/09 - Needs entire west buffer shut down.

Resolution  .**System Information**

Date/Time Opened 3/25/2009 7:17 PM

Date/Time Closed 4/2/2009 10:48 AM

Created By Bobbie Wilkerson, 3/25/2009 7:17 PMLast Modified By Derek Camp, 1/22/2015 8:41 AM**Comments**

Comments

Public Comment	Name	Date Time
Needs entire west buffer shut down. Turn over to CAPS.	Bobbie Wilkerson	9/22/2014 9:27 AM
An email with the Customer Agreement Details was sent to the Call Contact email of bmiller@certobrothers.com on 2009-03-25 at 23:20:14 by WILKERBE.	Bobbie Wilkerson	9/22/2014 9:27 AM
Called Bill and left a VM stating that I was disabling entire West Buffer. UPDATE Label SET PickStatus = 'U' WHERE (ModuleID IN ('WESTU', 'WESTL')) AND (PickStatus 'C')	David Abbey	9/22/2014 9:27 AM
***** Call Record REOPENED Previously CLOSED by ABBEYD on 03/27/2009 at 06:36:00am Cause Code: Requested Close Description: Called Bill and left a VM stating that I was disabling entire West Buffer. UPDATE Label SET PickStatus = 'U' WHERE (ModuleID IN ('WESTU', 'WESTL')) AND (PickStatus 'C') *****	David Abbey	9/22/2014 9:27 AM
An email with the Customer Agreement Details was sent to the Call Contact email of bmiller@certobrothers.com on 2009-03-31 at 14:49:03 by ZUEHLKAE.	Amy Zuehlke	9/22/2014 9:27 AM

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