

Dematic Support

 Joe Certo[Home](#) **Cases** [Contacts](#)Case
00186193[Printable View](#)[« Back to List: Cases](#)**Case Detail**Case Number Previous Case ID Case Owner Account Name Contact Name Status Category Priority Priority Description **Information**Subject Description Resolution **System Information**Date/Time Opened Date/Time Closed Created By Last Modified By **Comments**

Comments

Public Comment	Name	Date Time
An email with the Customer Agreement Details was sent to the Call Contact email of bmiller@certobrothers.com on 2009-04-24 at 08:09:45 by DUNCKEAL.	Tony Dunckel	9/22/2014 10:09 AM
0800 - 5 to 1 merge has a anomaly label that wont clear (see case 11058143) There was an entry in the DuplicateLabel table that had a status of "CR". Changed the status to "RL" to match the others and the merge took off. I did some research and to resolve this will require a chane to the Stored Procedure logic. Bill is currently on vacation and since this has not happened for a long time I will wait till he returns to talk about possible resolving this.	Tony Dunckel	9/22/2014 10:09 AM
SQL /Databases/ RRDB / Tables / There was an entry in the DuplicateLabel table that had a status of "CR". Changed the status to "RL" to match the others and the merge took off.	Steven Carpenter	9/22/2014 10:09 AM
An email with the Customer Agreement Details was sent to the Call Contact email of bmiller@certobrothers.com on 2009-04-01 at 09:22:52 by CARPENSR.	Steven Carpenter	9/22/2014 10:09 AM

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