

Dematic Support

Joe Certo

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 Case  
**00186381**
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Case Number 00186381

Previous Case ID  11088082Case Owner   Tompkins ConradAccount Name Certo Brothers - West Seneca, NYContact Name  Bill MillerStatus  ClosedCategory  SoftwarePriority  3Priority Description  System Operational**Information**

Subject Phone support 5/11/09 west lower buffer needs to be shut down

Description Phone support 5/11/09 west lower buffer needs to be shut down

Resolution  I ran the query to shutdown west lower buffer**System Information**

Date/Time Opened 5/11/2009 6:12 PM

Date/Time Closed 5/13/2009 5:21 AM

Created By GearsCRM, 5/11/2009 6:12 PMLast Modified By Derek Camp, 1/22/2015 8:41 AM**Comments**

## Comments

Public Comment	Name	Date Time
turned over to our software	GearsCRM	9/22/2014 9:24 AM
An email with the Customer Agreement Details was sent to the Call Contact email of <a href="mailto:bmiller@certobrothers.com">bmiller@certobrothers.com</a> on 2009-05-11 at 22:14:42 by TOMPKICB.	GearsCRM	9/22/2014 9:24 AM
10:25 talked to Bill. I verified the lower is what he wants shutdown.  I ran this query against the RRDB UPDATE Label SET PickStatus = 'U' WHERE (ModuleID IN ('WESTL')) AND (PickStatus 'C')	Michael Axdorff	9/22/2014 9:24 AM
I called Bill to let him know I was done		
called back and said the west lower did not take told mike about this.	GearsCRM	9/22/2014 9:24 AM
An email with the Customer Agreement Details was sent to the Call Contact email of <a href="mailto:bmiller@certobrothers.com">bmiller@certobrothers.com</a> on 2009-05-12 at 16:06:05 by ZUEHLKAE.	Amy Zuehlke	9/22/2014 9:24 AM

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